

**NOKIA**

# **Nokia 5310 (2020)**

## **User Guide**

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# 1 About this user guide

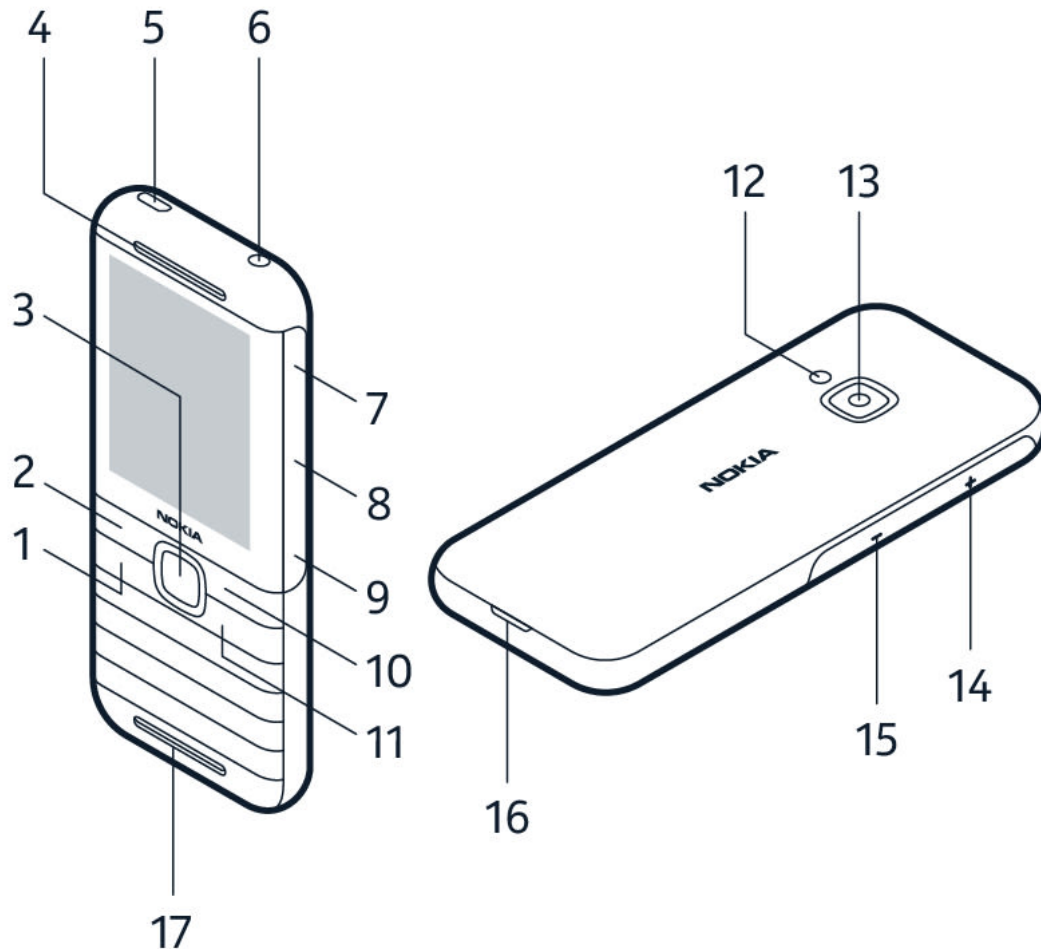


**Important:** For important information on the safe use of your device and battery, read "Product and safety information" before you take the device into use. To find out how to get started with your new device, read the user guide.

## 2 Get started

### KEYS AND PARTS

#### Your phone




This user guide applies to the following models: TA-1212 and TA-1230.

- |  |                                      |
|--|--------------------------------------|
| 1. Call key  | 9. Rewind key (music, radio, videos) |
| 2. Left selection key                                      | 10. Right selection key              |
| 3. Scroll key. Press to access your apps and select items. | 11. End/Power key                    |
| 4. Earpiece/Loudspeaker                                    | 12. Torch                            |
| 5. USB connector   | 13. Camera                           |
| 6. Headset connector                                       | 14. Volume up/Camera zoom in key     |
| 7. Fast forward key (music, radio, videos)                 | 15. Volume down/Camera zoom out key  |
| 8. Play/Pause/Stop key (music, radio, videos)              | 16. Back cover opening slot          |
|  | 17. Speaker                          |

Avoid touching the aerial while it is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels. Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.


 **Note:** The pre-set security code is 12345. To switch on the security code, select **Menu** > **Settings** > **Security settings** > **Phone security**, enter the code 12345 and select **OK**, and then select **On**. To change the security code, select **Menu** > **Settings** > **Security settings** > **Change codes** > **Change security code**, enter the current security code and select **OK**. Enter your new code and select **OK**, then enter the new code again and select **OK**. When you change the code, you need to remember the new code, as HMD Global is not able to open or bypass it.

## SET UP AND SWITCH ON YOUR PHONE

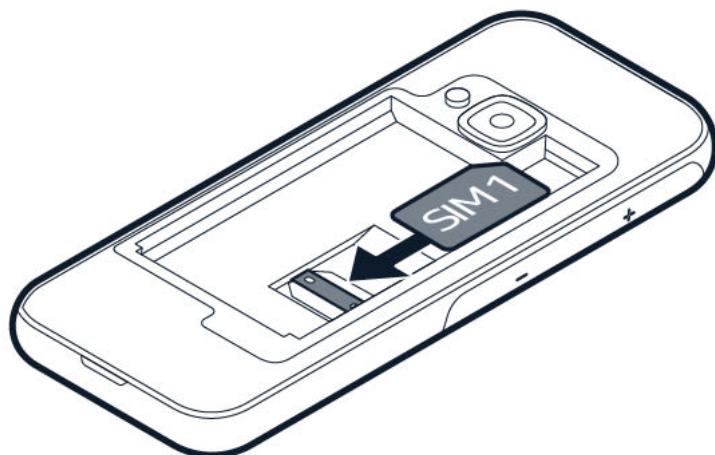
### Mini SIM



**Important:** This device is designed to be used with a mini SIM card only. Use of incompatible SIM cards may damage the card or the device and may corrupt data stored on the card.

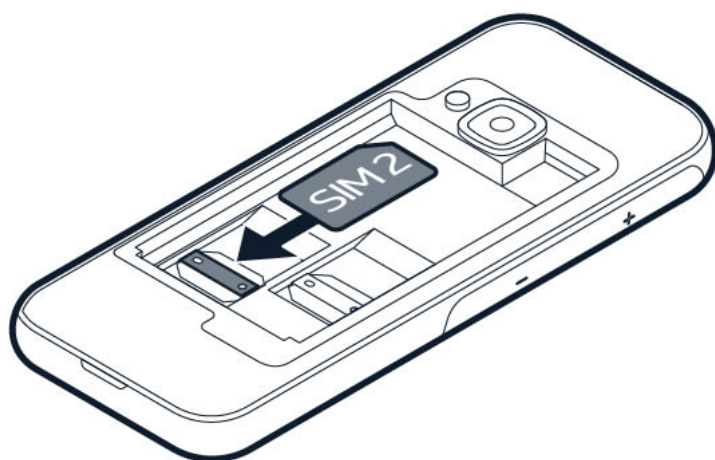
 **Note:** Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

## Insert the SIM card



1. Place your fingernail in the small slot at the bottom of the phone, then lift and remove the cover.
2. If the battery is in the phone, take it out.
3. Slide the SIM card in the SIM card slot.

## Insert the second SIM

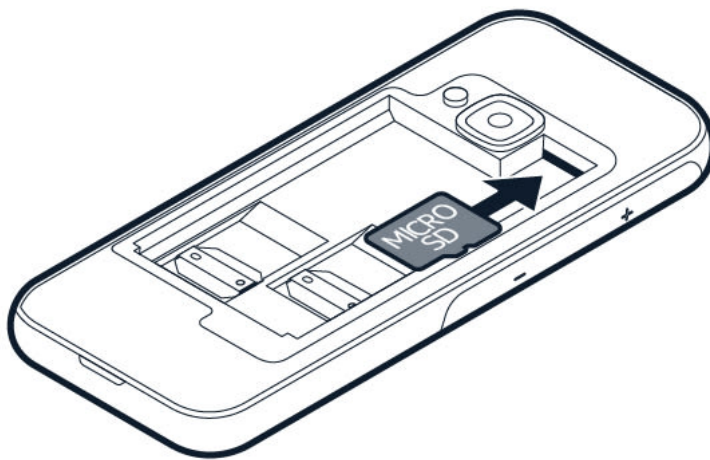


If you have a dual-SIM phone, slide the second SIM in the SIM2 slot. Both SIM cards are available at the same time if neither of them is being used, but while one SIM card is active, for example, making a call, the other may be unavailable.



**Tip:** To find out if your phone can use 2 SIM cards, see the label on the sales box. If there are 2 IMEI codes on the label, you have a dual-SIM phone.

## Insert the memory card



1. If you have a memory card, slide it into the memory card slot.
2. Put the battery back in.
3. Put back the cover.

## Switch on your phone

Press and hold .

## CHARGE YOUR PHONE

Your battery has been partially charged at the factory, but you may need to recharge it before you can use your phone.

## Charge the battery

1. Plug the charger into a wall outlet.
2. Connect the charger to the phone. When done, unplug the charger from the phone and then from the wall outlet.


If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.



**Tip:** You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device. The efficiency of USB charging power varies significantly and it may take a long time for charging to start and the device to start functioning. Make sure your computer is switched on.

## KEYPAD

### Use the phone keys

- To see your phone's apps and features, select **Menu** on the home screen.
- To go to an app or feature, press the scroll key up, down, left, or right. To open an app or feature, press the scroll key.
- To go back to the home screen, press the end key .
- To change the volume of your phone, press the volume up or volume down key.
- To switch on the flashlight, on the home screen, press the scroll key up twice. To switch it off, scroll up once. Do not shine the light in anyone's eyes.

### Lock the keypad

To avoid accidentally pressing the keys, lock the keypad: select **Go to** > **Lock keypad**. To unlock the keypad, press the end key and select **Unlock**.

## WRITE TEXT

### Write using the keypad

Press a key repeatedly until the letter is shown.

To type in a space press the 0 key.

To type in a special character or punctuation mark, press the asterisk key, or if you are using predictive text, press and hold the asterisk key.

To switch between character cases, press the # key repeatedly.

To type a number, press and hold a number key.

## 3 Calls, contacts, and messages

### CALLS

#### Make a call

Learn how to make a call with your new phone.

1. Type in the phone number. To type in the + character, used for international calls, press \* twice.
2. Press the call key. If asked, select which SIM to use.
3. To end the call, press the end key.

#### Answer a call

Press .




Tip: If you are in a situation where you cannot answer the phone and you need to silence it quickly, select **Silence**.

### CONTACTS


#### Add a contact

Save and organise your friends' phone numbers.

1. Choose **Menu** >  > **Add**.
2. Enter the name and the number.
3. Choose **Save**.


To add more contacts, choose **Options** > **Add new contact**.

#### Save a contact from the call log

1. Choose **Menu** >  > **Missed**, **Received**, or **Dialled**, depending on from where you want to save the contact.
2. Scroll to the number you want to save, choose **Options** > **Save**, and choose where you want to save the contact.
3. Add the contact's name, check that the phone number is correct, and choose **Save**.


## Call a contact

You can call a contact directly from the contact list.

Select **Menu** > , scroll to the contact you want to call, then press the Call key.

## SEND MESSAGES


### Write and send messages

1. Choose **Menu** >  > **Create message**.
2. In the To field, enter the number of the recipient, or choose **Add** > **Contacts** to add recipients from your contacts list.
3. Enter the message in the message field.
4. To insert images to the message or to use predictive text, choose **Options**. To insert smileys or symbols, choose **Options** > **Insert options**.
5. Choose **Send**.

## 4 Personalise your phone

### CHANGE TONES


#### Set new tones

1. Choose **Menu** >  > **Tones**.
2. Choose which tone you want to change and choose which SIM card you want to change it for, if asked.
3. Scroll to the tone that you want and choose **OK**.


### CHANGE THE LOOK OF YOUR HOME SCREEN

#### Choose a new wallpaper

You can change the background of your home screen.


1. Choose **Menu** >  > **Display settings** > **Wallpaper**.
2. Choose **Default**, scroll to the wallpaper you want, and choose **View**.
3. If you like the wallpaper, choose **Choose** and then choose how you want to position the wallpaper on the home screen.



**Tip:** You can also use a photo you've taken or received as wallpaper. Select **Menu** >  > **Display settings** > **Wallpaper** > **Photos**.


#### Show date and time

You can choose to see the date and time on the home screen of your phone.

Choose **Menu** >  > **Date and time** > **Show date and time** > **On**.

If you want your phone to update the time automatically, set **Auto-update time** on.



**Tip:** You can also set your phone to show the time even in the idle mode. Choose **Menu** >  > **Display settings** > **Glance screen** > **On**.

### PROFILES

Your phone has different profiles for different situations. You can edit the profiles to your liking.

## Personalise profiles

There are several profiles that you can use in different situations. There is, for example, a silent profile for when you cannot have sounds on and an outdoor profile with loud tones.

You can personalise profiles further.

1. Select **Menu** > **⚙️** > **Profiles**.
2. Select a profile and **Personalise**.

For each profile, you can set a specific ringtone, ringtone volume, message sounds and so on.

## ADD SHORTCUTS

You can add shortcuts to different apps and settings on your home screen.

### Edit Go to settings

On the bottom left of your home screen is **Go to**, which contains shortcuts to various apps and settings. Choose the shortcuts that are the handiest for you.

1. Choose **Menu** > **⚙️** > **Go to settings**.
2. Choose **Choose options**.
3. Scroll to each shortcut you want to have on the **Go to** list and choose **Mark**.
4. Choose **Done** > **Yes** to save the changes.

You can also reorganise your **Go to** list.

1. Choose **Organise**.
2. Scroll to the item you want to move, choose **Move** and where you want to move it.
3. Choose **Back** > **Yes** to save the changes.

## GET THE MOST OUT OF THE TWO SIM CARDS

### Select which SIM card to use



Choose **Menu** > **⚙️** > **Connectivity** > **Dual SIM**.

- To choose which SIM to use for calls, choose **Call**, and choose **Always ask**, or **SIM1**, or **SIM2**.
- To choose which SIM to use for messages, choose **Message**, and choose **Always ask**, or **SIM1**, or **SIM2**.



## 5 Camera

### PHOTOS AND VIDEOS




#### Take a photo

1. Choose **Menu** > .
2. To zoom in or out, scroll up or down.
3. To take a photo, choose .

#### Camera options

Choose **Menu** >  > , and choose the option you want, such as **Brightness** or **Image effects**.


#### Record a video

1. Choose **Menu** > .
2. Scroll left and choose .
3. To stop the video, choose .

## 6 Internet and connections

### BROWSE THE WEB


#### Connect to the Internet

1. Choose **Menu** > .
2. Enter a web address, and choose **Go**.
3. Use the scroll key to move in the browser.

### BLUETOOTH®

Connect your phone to other devices with Bluetooth.

#### Switch on Bluetooth


1. Choose **Menu** >  > **Connectivity** > **Bluetooth**.
2. Switch **Bluetooth** to **On**.
3. Choose **Paired** to find a new device or a device you have paired your phone with previously, or choose **Active** to see a list of devices available for connecting.

## 7 Music

### MUSIC PLAYER

You can listen to your MP3 music files with the music player.

#### Listen to music

1. Choose **Menu** > .
2. Scroll to a song and choose **Play**.

To adjust the volume, use the volume keys. To fast-forward the song, press the fast forward key. To rewind the song, press the rewind key. To stop playing, press the stop key. To choose a different music style, choose **Options** > **Equaliser**.



**Tip:** To set a song as ringtone, choose **Options** > **Use as tone**.

### LISTEN TO RADIO

#### Listen to your favourite radio stations

1. Choose **Menu** > .
2. To search for all available stations choose **OK**.

To change the volume, scroll up or down. To move between available stations, press the fast forward or rewind key. To save a station, choose **Options** > **Save station**, give the station a name, and choose a location for it. To switch to a saved station, press the corresponding number key on the phone's keypad. To close the radio, press the stop key.




**Tip:** You can listen to the radio without a headset as an antenna, but if you insert a headset to your phone, the performance of the radio improves.

## 8 Clock, calendar, and calculator

### SET THE TIME AND DATE MANUALLY

You can set your phone clock manually.

#### Change the time and date


1. Choose **Menu** >  > **Date and time**.
2. Switch **Auto-update time** to **Off**.
3. To set the time, choose **Time**. Use the scroll key to set the time and choose **OK**.
4. To set the date, choose **Date**. Use the scroll key to set the date and choose **OK**.

### ALARM CLOCK

Learn how to use the alarm clock to wake up and get to places on time.

#### Set an alarm


No clock around? Use your phone as an alarm clock.

1. Choose **Menu** > .
2. Choose a pre-set alarm.
3. To set the alarm on, choose **On**, or to set a new time, choose **Edit** and use the keypad to enter the time.
4. Choose **Save**.

### CALENDAR

Need to remember an event? Add it to your calendar.


#### Add a calendar event

1. Choose **Menu** > .
2. Scroll to a date, and choose **Options** > **Add event**.
3. Enter the event details, and choose **Save**.

## CALCULATOR

Learn how to add, subtract, multiply, and divide with your phone's calculator.

### How to calculate

1. Select **Menu** > .
2. Enter the first factor of your calculation, use the scroll key to select the operation, and enter the second factor.
3. Select **Equals** to get the result of the calculation.

Select **Clear** to empty the number fields.

## 9 Erase your phone's data

### RESTORE FACTORY SETTINGS

#### Reset your phone

You can restore the original factory settings, but be careful, since this reset removes all data you have saved in the phone's memory and all of your personalisation.

If you are disposing your phone, note that you are responsible of removing all private content.

To reset your phone to its original settings and to remove all your data, on the home screen, type in `*#7370#`. If asked, enter your security code.

## 10 Product and safety information

### FOR YOUR SAFETY

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

#### SWITCH OFF IN RESTRICTED AREAS



Switch the device off when mobile device use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals or blasting areas. Obey all instructions in restricted areas.

#### ROAD SAFETY COMES FIRST



Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

#### INTERFERENCE



All wireless devices may be susceptible to interference, which could affect performance.

## **AUTHORISED SERVICE**



Only authorised personnel may install or repair this product.

## **BATTERIES, CHARGERS, AND OTHER ACCESSORIES**



Use only batteries, chargers, and other accessories approved by HMD Global Oy for use with this device. Do not connect incompatible products.

## **KEEP YOUR DEVICE DRY**



If your device is water-resistant, see its IP rating in the device's technical specifications for more detailed guidance.

## PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

## SAR



This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 centimetres (5/8 inch) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more information, see the Certification Information (SAR) section of this user guide or go to [www.sar-tick.com](http://www.sar-tick.com).

## EMERGENCY CALLS

 **Important:** Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on.
- If the phone screen and keys are locked, unlock them.
- Move to a place with adequate signal strength.

1. Press the end key repeatedly, until the home screen is shown.

2. Type in the official emergency number for your present location. Emergency call numbers vary by location.
3. Press the call key.
4. Give the necessary information as accurately as possible. Do not end the call until given permission to do so.

You may also need to do the following:

- Put a SIM card in the phone.
- If your phone asks for a PIN code, type in the official emergency number for your present location and press the call key.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.

## TAKE CARE OF YOUR DEVICE

Handle your device, battery, charger, and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important information.

During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorised service facility.

## RECYCLE



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminium, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All of the materials in the device can be recovered as materials and energy.

## CROSSED-OUT WHEELIE BIN SYMBOL

**Crossed-out wheelie bin symbol**



The crossed-out wheelie-bin symbol on your product, battery, literature or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Remember to remove personal data from the device first. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or read about HMD's take-back program and its availability in your country at [www.hmd.com/phones/support/topics/recycle](http://www.hmd.com/phones/support/topics/recycle).

## BATTERY AND CHARGER INFORMATION

### Battery and charger safety information

To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 59°F and 77°F (15°C and 25°C) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let the liquid touch the skin or eyes. If this happens, immediately flush the affected areas with water or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

## **SMALL CHILDREN**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

## **MEDICAL DEVICES**

Operation of radio transmitting equipment, including wireless phones, may interfere with the function of inadequately shielded medical devices. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

## **IMPLANTED MEDICAL DEVICES**

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps and neurostimulators) recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is

any reason to suspect that interference is taking place.

- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

## HEARING



**Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

## PROTECT YOUR DEVICE FROM HARMFUL CONTENT

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. HMD Global does not endorse or assume liability for such sites.

## VEHICLES

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more information, check with the manufacturer of your vehicle or its equipment. Only authorised personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

## POTENTIALLY EXPLOSIVE ENVIRONMENTS

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These are usually areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

## CERTIFICATION INFORMATION

### **This mobile device meets guidelines for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organisation, ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands.

This device meets RF exposure guidelines when used against the head or when positioned at least  $\frac{5}{8}$  inches (1.5 centimetres) away from the body. When a carry case, belt clip, or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.

For more information, go to [www.sar-tick.com](http://www.sar-tick.com). Note that mobile devices may be transmitting even if you are not making a voice call.

The World Health Organisation (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are

interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at [www.who.int/health-topics/electromagnetic-fields#tab=tab\\_1](http://www.who.int/health-topics/electromagnetic-fields#tab=tab_1).

Please refer to [www.hmd.com/sar](http://www.hmd.com/sar) for the maximum SAR value of the device.

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