

# HMD

# HMD T21

## User Guide

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# 1 About this user guide

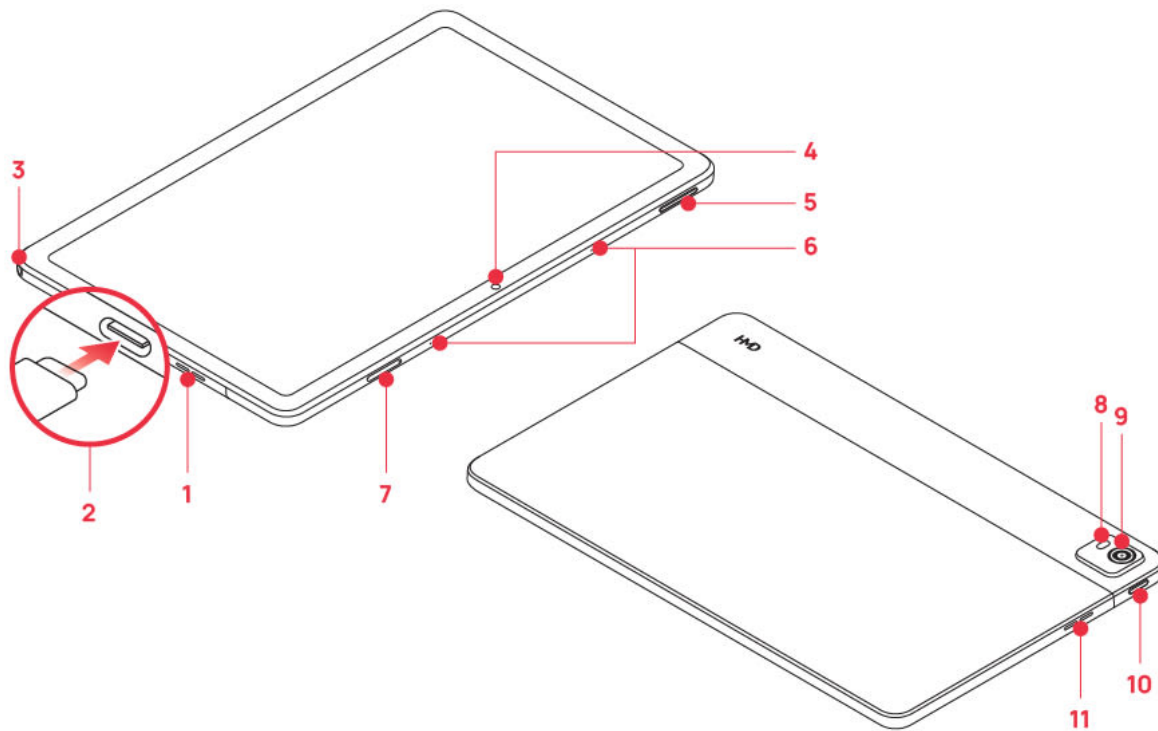


**Important:** For important information on the safe use of your device and battery, read “Product and safety information” before you take the device into use. To find out how to get started with your new device, read the user guide.

## 2 Get started

### KEYS AND PARTS

#### Your tablet



This user guide applies to the following models: TA-1596, TA-1597, TA-1599.

- |                      |                                                                            |
|----------------------|----------------------------------------------------------------------------|
| 1. Loudspeaker       | 7. SIM and memory card slot (TA-1596, TA-1599), memory card slot (TA-1597) |
| 2. USB connector     | 8. Flash                                                                   |
| 3. Headset connector | 9. Camera                                                                  |
| 4. Front camera      | 10. Power/Lock key                                                         |
| 5. Volume keys       | 11. Loudspeaker                                                            |
| 6. Microphone        |                                                                            |

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

#### Parts and connectors, magnetism

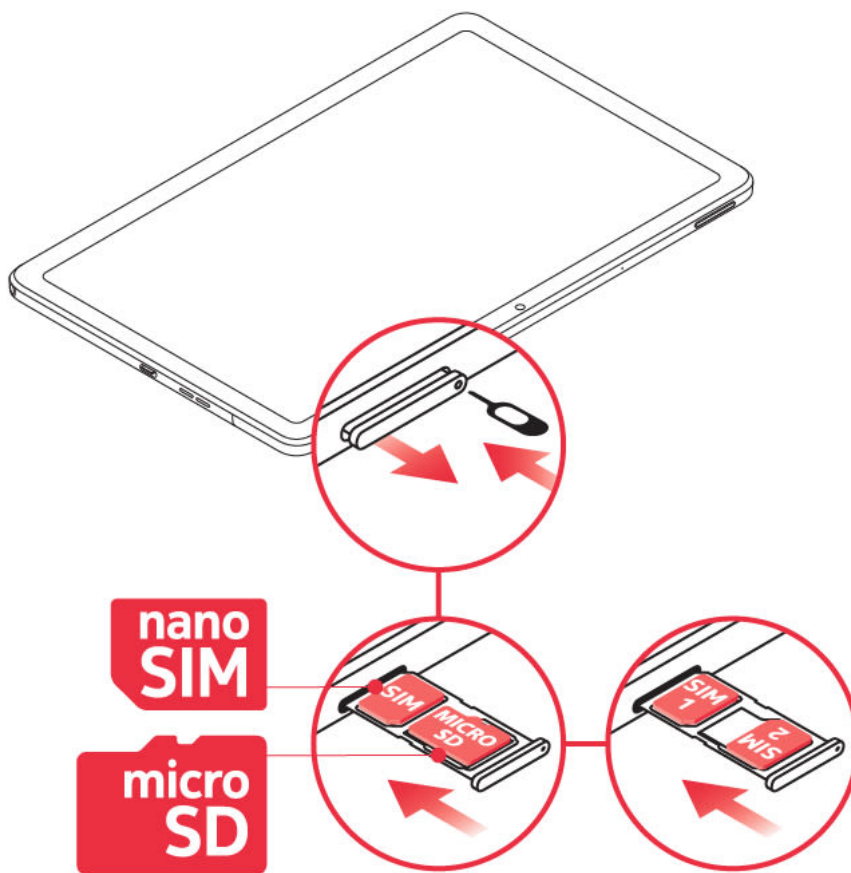
Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device

or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

## INSERT THE SIM AND MEMORY CARDS

### Insert the cards TA-1596, TA-1599

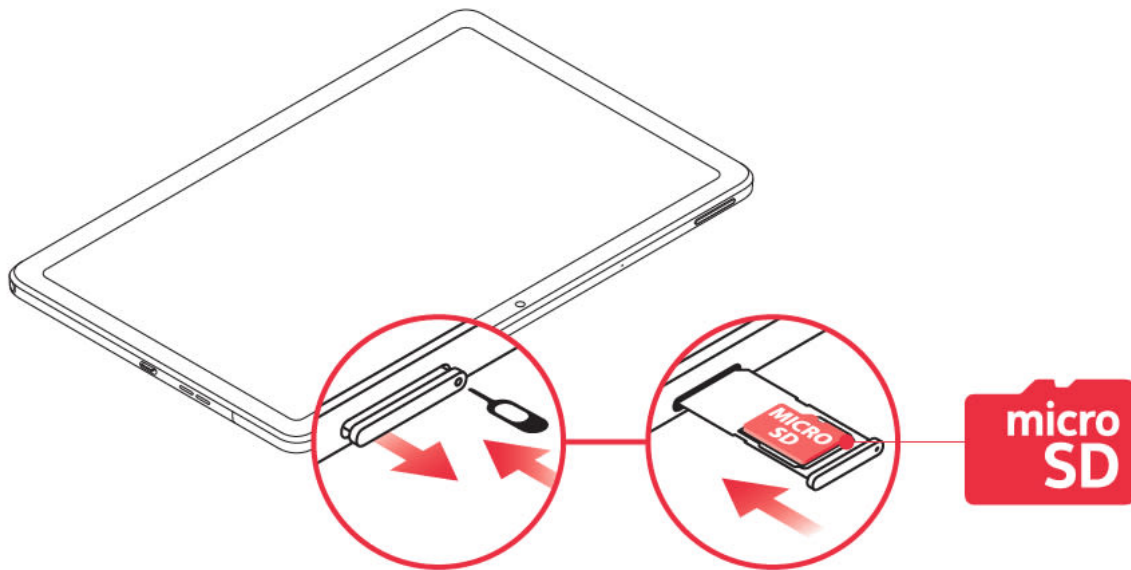


1. Open the SIM card tray: push the tray opener pin in the tray hole and slide the tray out.
2. Put a nano-SIM card in slot 1 and either a second SIM or a memory card in slot 2 with the contact areas face down.
3. Slide the tray back in.

Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other may be unavailable.

## Insert the memory card TA-1597



1. Open the memory card tray: push the tray opener pin in the tray hole and slide the tray out.
2. Put the memory card in the memory card slot on the tray with the contact area face down.
3. Slide the tray back in.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

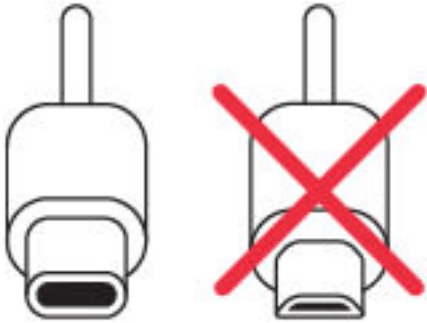
⚠ **Important:** Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

👉 **Tip:** Use a fast, up to 512 GB microSD memory card from a well-known manufacturer.

⚠ **Note:** Pre-installed system software and apps use a significant part of memory space.

## CHARGE YOUR TABLET

### Charge the battery



1. Plug a compatible charger into a wall outlet.
2. Connect the cable to your tablet.

Your tablet supports the USB-C cable. You can also charge your tablet from a computer with a USB cable, but it may take a longer time.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

## SWITCH ON AND SET UP YOUR TABLET

### Switch on your tablet

1. To switch on your tablet, press and hold the power key until the tablet starts up.
2. Follow the instructions shown on the screen.

## LOCK OR UNLOCK YOUR TABLET

### Lock your keys and screen

To lock your keys and screen, press the power key.

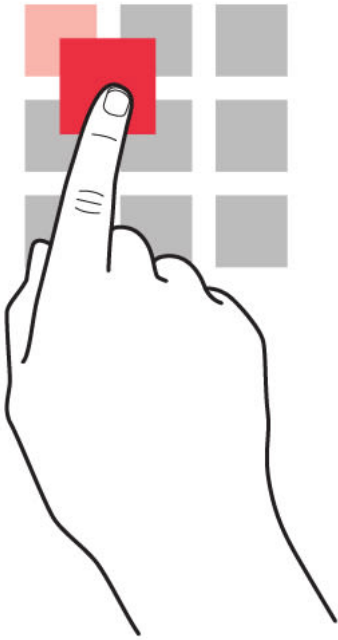
### Unlock the keys and screen

Press the power key, and swipe up across the screen. If asked, provide additional credentials.

## USE THE TOUCH SCREEN

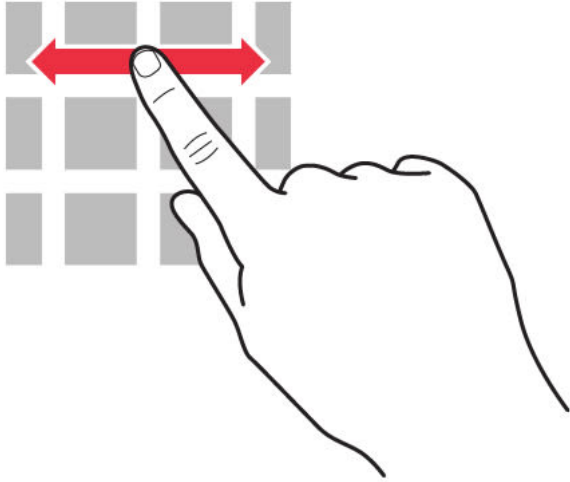
**Important:** Avoid scratching the touch screen. Never use an actual pen, pencil, or other sharp object on the touch screen.

### Tap and hold to drag an item



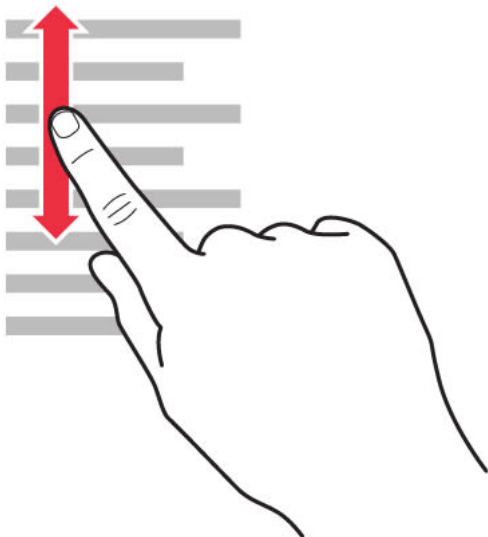
Place your finger on the item for a couple of seconds, and slide your finger across the screen.

## Swipe



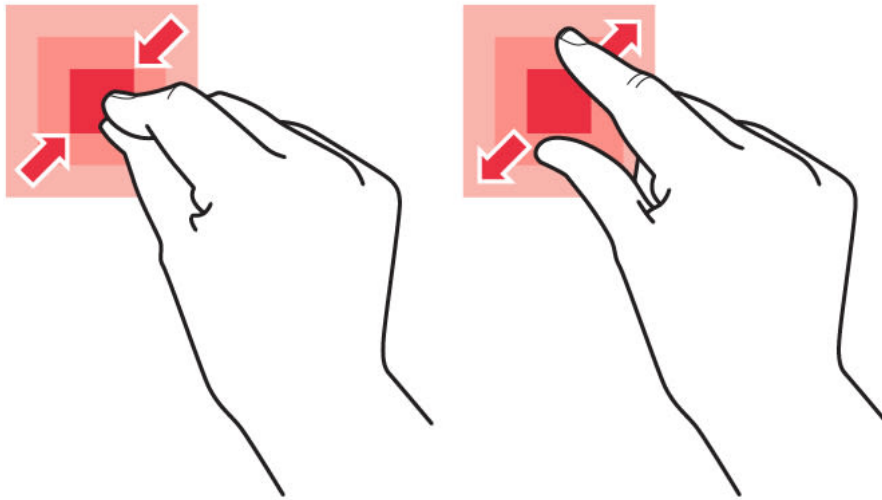
Place your finger on the screen, and slide your finger in the direction you want.

## Scroll through a long list or menu



Slide your finger quickly in a flicking motion up or down the screen, and lift your finger. To stop the scrolling, tap the screen.

## Zoom in or out



Place 2 fingers on an item, such as a map, photo, or web page, and slide your fingers apart or together.

## Lock the screen orientation

The screen rotates automatically when you turn the tablet 90 degrees.

To lock the screen in portrait mode, swipe down from the top of the screen, and tap **Auto-rotate** > **Off**.

## Navigate with gestures

To switch on using gesture navigation, tap **Settings** > **System** > **Gestures** > **System navigation** > **Gesture navigation**.

- To see all your apps, swipe up from the screen.
- To go to the home screen, swipe up from the bottom of the screen. The app you were in stays open in the background.
- To see which apps you have open, swipe up from the bottom of the screen without releasing your finger until you see the apps, and then release your finger.
- To switch to another open app, tap the app.
- To close all the open apps, tap **CLEAR ALL**.
- To go back to the previous screen you were in, swipe from the right or left edge of the screen. Your tablet remembers all the apps and websites you've visited since the last time your screen was locked.

## Navigate with keys

To switch on the navigation keys, tap **Settings** > **System** > **Gestures** > **System navigation** > **3-button navigation** .

- To see all your apps, on the home screen, swipe up from the bottom of the screen.
- To go to the home screen, tap the home key. The app you were in stays open in the background.
- To see which apps you have open, tap ■ .
- To switch to another open app, swipe right and tap the app.
- To close all the open apps, tap **CLEAR ALL** .
- To go back to the previous screen you were in, tap <. Your tablet remembers all the apps and websites you've visited since the last time your screen was locked.

## 3 Protect your tablet

### PROTECT YOUR TABLET WITH A SCREEN LOCK

You can set your tablet to require authentication when unlocking the screen.

#### Set a screen lock

1. Tap **Settings** > **Security** > **Screen lock**.
2. Choose the type of lock and follow the instructions on your tablet.

### PROTECT YOUR TABLET WITH YOUR FACE

#### Set up face authentication

1. Tap **Settings** > **Security** > **Face unlock**.
2. Select what backup unlocking method you want to use for the lock screen and follow the instructions shown on your tablet.

Keep your eyes open and make sure your face is fully visible and not covered by any object, such as a hat or sunglasses.



**Note:** Using your face to unlock your tablet is less secure than using a pin or a pattern. Your tablet may be unlocked by someone or something with similar appearance. Face unlock may not work properly in backlight or too dark or bright environment.

#### Unlock your tablet with your face

To unlock your tablet, just turn your screen on and look at the front camera.

If there is a facial recognition error, and you cannot use alternative sign-in methods to recover or reset the tablet in any way, your tablet will require service. Additional charges may apply, and all the personal data on your tablet may be deleted. For more info, contact the nearest authorized service facility for your tablet, or your tablet dealer.

### FIND YOUR LOST TABLET

#### Locate or lock your tablet

If you lose your tablet, you may be able to find, lock, or erase it remotely if you have signed into your Google Account with your tablet. Find My Device is on by default for tablets associated with a Google Account.

To use Find My Device, your lost tablet must:

- be switched on
- be signed into a Google Account
- be connected to mobile data or Wi-Fi
- be visible on Google Play
- have location switched on
- have Find My Device switched on

When Find My Device connects with your tablet, you see the tablet's location, and the tablet gets a notification.

1. Open [android.com/find](https://android.com/find) on a computer, tablet, or phone connected to the internet, and sign into your Google Account.
2. If you have more than one tablet, click the lost one on the screen.
3. On the map you can see where the tablet is. The location is approximate and may not be accurate.

If your tablet can't be found, Find My Device shows its last known location, if available. To lock or erase your tablet, follow the instructions on the web site.

## 4 Basics

### CONTROL VOLUME

#### Change the volume

To change the volume of the tablet, press the volume keys.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

#### Change the volume for media and apps

1. Press a volume key to see the volume level bar.
2. Tap **⋮**.
3. Drag the slider on the volume level bars left or right.
4. Tap **DONE**.

#### Set the tablet to silent

1. Press a volume key.
2. Tap **🔔 > 🔕**.

### AUTOMATIC TEXT CORRECTION

#### Use keyboard word suggestions

Your tablet suggests words as you write, to help you write quickly and more accurately. Word suggestions may not be available in all languages.

When you start writing a word, your tablet suggests possible words. When the word you want is shown in the suggestion bar, select the word. To see more suggestions, tap and hold the suggestion.



**Tip:** If the suggested word is marked in bold, your tablet automatically uses it to replace the word you wrote. If the word is wrong, tap and hold it to see a few other suggestions. If you do not want the keyboard to suggest words while typing, turn off the text corrections. Tap **Settings > System > Languages & input > On-screen keyboard**. Select the keyboard you normally use. Tap **Text correction** and switch off the text correction methods you do not want to use.

## Correct a word

If you notice that you have misspelled a word, tap it to see suggestions for correcting the word.

## Switch spell checker off

Tap **Settings** > **System** > **Languages & input** > **Spell checker**, and switch **Use spell checker** off.

## BATTERY LIFE

There are steps you can take to save power on your tablet.

### Extend battery life

To save power:

1. Always charge the battery fully.
2. Mute unnecessary sounds, such as touch sounds. Tap **Settings** > **Sound**, and select which sounds to keep.
3. Use wired headphones, rather than the loudspeaker.
4. Set the screen to switch off after a short time. Tap **Settings** > **Display** > **Screen timeout** and select the time.
5. Tap **Settings** > **Display** > **Brightness level**. To adjust the brightness, drag the brightness level slider. Make sure that **Adaptive brightness** is switched off.
6. Stop apps from running in the background.
7. Use location services selectively: switch location services off when you don't need them. Tap **Settings** > **Location**, and switch off **Use location**.
8. Use network connections selectively: Switch Bluetooth on only when needed. Stop your tablet scanning for available wireless networks. Tap **Settings** > **Network & internet** > **Internet**, and switch off **Wi-Fi**.

## ACCESSIBILITY

You can change various settings to make using your tablet easier.

### Make the text on the screen larger

1. Tap **Settings** > **Accessibility** > **Text and display**.
2. Tap **Font size**, and tap the the font size slider until the text size is to your liking.

## Make the items on the screen larger

1. Tap **Settings** > **Accessibility** > **Text and display**.
2. Tap **Display size**, and tap the display size slider until the size is to your liking.

## USE THE NIGHT LIGHT

### Switch on the night light


If you need to look at your screen in dim light, switch on the night light. Tap **Settings** > **Display** > **Night Light** > **TURN ON NOW**. The display is tinted warm yellow. To switch off the night light, tap **TURN OFF NOW**.


## 5 Camera

### CAMERA BASICS



#### Take a photo

Shoot sharp and vibrant photos – capture the best moments in your photo album.



1. Tap **Camera**.
2. Take aim and focus.
3. Tap .

 Keep a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.



#### Take a selfie

1. Tap **Camera** >  to switch to the front camera.
2. Tap .

#### Take photos with a timer

1. Tap **Camera**.
2. Tap  and select the time.
3. Tap .

#### Record a video


1. Tap **Camera**.
2. To switch to the video recording mode, tap **Video**.
3. Tap  to start recording.
4. To stop recording, tap .
5. To go back to camera mode, tap **Photo**.

### YOUR PHOTOS AND VIDEOS

#### View photos and videos on your tablet

Tap **Photos**.

## Share your photos and videos

1. Tap **Photos**, tap the photo you want to share and tap .
2. Select how you want to share the photo or video.

## 6 Internet and connections

### ACTIVATE WI-FI

#### Switch on Wi-Fi


1. Tap **Settings** > **Network & internet** > **Internet**.
2. Switch **Wi-Fi** on.
3. Select the connection you want to use.

Your Wi-Fi connection is active when  is shown on the status bar at the top of the screen.

**Important:** Use encryption to increase the security of your Wi-Fi connection. Using encryption reduces the risk of others accessing your data.

### BROWSE THE WEB

#### Search the web

1. Tap **Chrome**.
2. Write a search word or a web address to the search field.
3. Tap , or select from the proposed matches.

#### Use your tablet to connect your computer to the web

Use your mobile data connection to access the internet with your computer or other device.

1. Tap **Settings** > **Network & internet** > **Hotspot & tethering**.
2. Switch on **Wi-Fi hotspot** to share your mobile data connection over Wi-Fi, **USB tethering** to use a USB connection, **Bluetooth tethering** to use Bluetooth, or **Ethernet tethering** to use a USB Ethernet cable connection.

The other device uses data from your data plan, which may result in data traffic costs. For info on availability and costs, contact your network service provider.

### BLUETOOTH®

#### Connect to a Bluetooth device

1. Tap **Settings** > **Connected devices** > **Connection preferences** > **Bluetooth**.
2. Switch on **Use Bluetooth**.
3. Make sure the other device is switched on. You may need to start the pairing process from the other device. For details, see the user guide for the other device.
4. Tap **Pair new device** and tap the device you want to pair with from the list of discovered Bluetooth devices.
5. You may need to type in a passcode. For details, see the user guide for the other device.

Since devices with Bluetooth wireless technology communicate using radio waves, they do not need to be in direct line-of-sight. Bluetooth devices must, however, be within 10 meters (33 feet) of each other, although the connection may be subject to interference from obstructions such as walls or from other electronic devices.


Paired devices can connect to your tablet when Bluetooth is switched on. Other devices can detect your tablet only if the Bluetooth settings view is open.

Do not pair with or accept connection requests from an unknown device. This helps to protect your tablet from harmful content.

### Share your content using Bluetooth

If you want to share your photos or other content with a friend, send them to your friend's device using Bluetooth.


You can use more than one Bluetooth connection at a time. For example, while using a Bluetooth headset, you can still send things to another device.

1. Tap **Settings** > **Connected devices** > **Connection preferences** > **Bluetooth**.
2. Make sure Bluetooth is switched on in both devices and the devices are visible to each other.
3. Go to the content you want to send, and tap  > **Bluetooth**.
4. On the list of found Bluetooth devices, tap your friend's device.
5. If the other device needs a passcode, type in or accept the passcode, and tap **PAIR**.

The passcode is only used when you connect to something for the first time.

### Remove a pairing

If you no longer have the device with which you paired your tablet, you can remove the pairing.

1. Tap **Settings** > **Connected devices** > **Previously connected devices**.
2. Tap  next to a device name.
3. Tap **FORGET**.

## VPN


You may need a virtual private network (VPN) connection to access your company resources, such as intranet or corporate mail, or you may use a VPN service for personal purposes.

Contact your company IT administrator for details of your VPN configuration, or check your VPN service's website for additional info.


### Use a secure VPN connection

1. Tap **Settings** > **Network & internet** > **VPN**.
2. To add a VPN profile, tap **+**.
3. Type in the profile info as instructed by your company IT administrator or VPN service.

### Edit a VPN profile

1. Tap  next to a profile name.
2. Change the info as required.

### Delete a VPN profile

1. Tap  next to a profile name.
2. Tap **FORGET**.

## 7 Organize your day

### DATE AND TIME

#### Set date and time

Tap **Settings** > **System** > **Date & time**.

#### Update the time and date automatically

You can set your tablet to update the time, date, and time zone automatically. Automatic update is a network service and may not be available depending on your region or network service provider.

1. Tap **Settings** > **System** > **Date & time**.
2. Switch on **Set time automatically**.
3. Switch on **Use location to set time zone**.

#### Change the clock to the 24-hour format

Tap **Settings** > **System** > **Date & time**, and switch **Use 24-hour format** on.

### ALARM CLOCK

#### Set an alarm

1. Tap **Clock** > **Alarm**.
2. To add an alarm, tap **+**.
3. Select the hour and the minutes, and tap **OK**. To set the alarm to repeat on specific dates, tap the corresponding weekdays.

#### Switch an alarm off

When the alarm sounds, swipe the alarm right.

## CALENDAR

### Manage calendars

Tap **Calendar** > ☰, and select what type of calendar you want to see.

### Add an event

1. In **Calendar**, tap **+**.
2. Type in the details you want, and set the time.
3. To make an event repeat on certain days, tap **Does not repeat**, and select how often the event should repeat.
4. To set a reminder, tap **Add notification**, set the time and tap **Done**.
5. Tap **Save**.



**Tip:** To edit an event, tap the event and , and edit the details.

### Delete an appointment


1. Tap the event.
2. Tap **⋮** > **Delete**.

## 8 Maps

### FIND PLACES AND GET DIRECTIONS

#### Find a spot

Google Maps helps you find specific locations and businesses.


1. Tap **Maps**.
2. Write search words, such as a street address or place name, in the search bar.
3. Select an item from the list of proposed matches as you write, or tap  to search.

The location is shown on the map. If no search results are found, make sure the spelling of your search words is correct.

#### See your current location

Tap **Maps** > .

#### Get directions to a place

1. Tap **Maps** and enter your destination in the search bar.
2. Tap **Directions**. The highlighted icon shows the mode of transportation, for example . To change the mode, select the new mode under the search bar.
3. If you don't want the starting point to be your current location, tap **Your location**, and search for a new starting point.
4. Tap **Start** to start the navigation.

## 9 Apps, updates, and backups

### GET APPS FROM GOOGLE PLAY

#### Add a Google account to your tablet

To use Google Play services, you need to have a Google account added to your tablet.

1. Tap **Settings** > **Passwords & accounts** > **Add account** > **Google**.
2. Type in your Google account credentials and tap **Next**, or, to create a new account, tap **Create account**.
3. Follow the instructions on your tablet.

#### Add a payment method

Charges may apply to some of the content available in Google Play. To add a payment method, tap **Play Store**, tap your Google logo in the search field, and then tap **Payments & subscriptions**. Always be sure to have a permission from the payment method owner when buying content from Google Play.

#### Download apps

1. Tap **Play Store**.
2. Tap the search bar to look for apps, or select apps from your recommendations.
3. In the app description, tap **Install** to download and install the app.

To see your apps, go to the home screen and swipe up from the bottom of the screen.

### UPDATE YOUR TABLET SOFTWARE

#### Install available updates

Tap **Settings** > **System** > **System update** > **Check for update** to check if updates are available.

When your tablet notifies you that an update is available, just follow the instructions shown on your tablet. If your tablet is low on memory, you may need to move your photos and other stuff to the memory card.

**Warning:** If you install a software update, you cannot use the device until the installation is completed and the device is restarted.

Before starting the update, connect a charger or make sure the device battery has enough power, and connect to Wi-Fi, as the update packages may use up a lot of mobile data.

## BACK UP YOUR DATA

To ensure your data is safe, use the backup feature in your tablet. Your device data (such as Wi-Fi passwords) and app data (such as settings and files stored by apps) will be backed up remotely.

### Switch on automatic backup

Tap **Settings** > **System** > **Backup**, and switch back up on.

## RESTORE ORIGINAL SETTINGS AND REMOVE PRIVATE CONTENT

### Reset your tablet

1. Tap **Settings** > **System** > **Reset options** > **Erase all data (factory reset)**.
2. Follow the instructions shown on your tablet.

## 10 Product and safety information

### FOR YOUR SAFETY

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further info, read the complete user guide.

#### SWITCH OFF IN RESTRICTED AREAS



Switch the device off when mobile device use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

#### ROAD SAFETY COMES FIRST



Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

#### INTERFERENCE



All wireless devices may be susceptible to interference, which could affect performance.

## **AUTHORIZED SERVICE**



Only authorized personnel may install or repair this product unless self-repair support is available. See more info at [www.hmd.com/self-repair](http://www.hmd.com/self-repair).

## **BATTERIES, CHARGERS, AND OTHER ACCESSORIES**



Use only batteries, chargers, and other accessories approved by HMD Global Oy for use with this device. Do not connect incompatible products.

## **KEEP YOUR DEVICE DRY**



If your device is water-resistant, see its IP rating in the device's technical specifications for more detailed guidance.

## GLASS PARTS



The device and/or its screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. Stop using the device until the glass is replaced.



## PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

## NETWORK SERVICES AND COSTS

Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

-  **Important:** 4G/LTE might not be supported by your network service provider or by the service provider you are using when traveling. In these cases, you may not be able to make or receive calls, send or receive messages or use mobile data connections. To make sure your device works seamlessly when full 4G/LTE service is not available, it is recommended that you change the highest connection speed from 4G to 3G. To do this, on the home screen, tap **Settings** > **Network & Internet** > **SIMs**, and switch **Preferred network type** to **3G**. For more info, contact your network service provider.
-  **Note:** Using Wi-Fi may be restricted in some countries. For example, in the EU, you are only allowed to use 5150–5350 MHz Wi-Fi indoors, and in the USA and Canada, you are only allowed to use 5.15–5.25 GHz Wi-Fi indoors. For more info, contact your local authorities.

## TAKE CARE OF YOUR DEVICE

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorized modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, dim display during a video call, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorized service facility.

## RECYCLE



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

## CROSSED-OUT WHEELIE BIN SYMBOL

### Crossed-out wheelie bin symbol



The crossed-out wheelie-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Remember to remove personal data from the device first. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or read about HMD's take-back program and its availability in your country at [www.hmd.com/support/topics/recycle](http://www.hmd.com/support/topics/recycle).

## BATTERY AND CHARGER INFORMATION

### Battery and charger info

To check if your tablet has a removable or non-removable battery, see the Get started guide.

**Devices with a removable battery** Use your device only with an original rechargeable battery. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the standby time is noticeably shorter than normal, replace the battery.

**Devices with a non-removable battery** Do not attempt to remove the battery, as you may damage the device. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the standby time is noticeably shorter than normal, to replace the battery, take the device to the nearest authorized service facility.

Charge your device with a compatible charger. Charger plug type may vary. Charging time can vary depending on device capability.

### Battery and charger safety info

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time.

Extreme temperatures reduce the capacity and lifetime of the battery. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. A device with a

hot or cold battery may not work temporarily. Note that the battery may drain quickly in cold temperatures and lose enough power to switch off the device within minutes. When you are outdoors in cold temperatures, keep your device warm.

Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre or your device dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm. When charger is not included in the sales pack, charge your device using the data cable (included) and a USB power adaptor (may be sold separately). You can charge your device with third-party cables and power adaptors that are compliant with USB 2.0 or later and with applicable country regulations and international and regional safety standards. Other adaptors may not meet applicable safety standards, and charging with such adaptors could pose a risk of property loss or personal injury.

To unplug a charger or an accessory, hold and pull the plug, not the cord.

Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing any covers or the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

## **SMALL CHILDREN**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

## **NICKEL**

The surface of this device is nickel-free.

## MEDICAL DEVICES

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

## IMPLANTED MEDICAL DEVICES

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps, and neurostimulators) recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

## HEARING



**Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

## PROTECT YOUR DEVICE FROM HARMFUL CONTENT

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.

- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. HMD Global does not endorse or assume liability for such sites.

## VEHICLES

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

## POTENTIALLY EXPLOSIVE ENVIRONMENTS

Switch your device off in potentially explosive environments, such as near gasoline pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

## CERTIFICATION INFORMATION

### **This mobile device meets guidelines for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands.

This device meets RF exposure guidelines when used against the head or when positioned at least 5/8 inch (1.5 centimetres) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.

For more info, go to [www.sar-tick.com](http://www.sar-tick.com). Note that mobile devices may be transmitting even if you are not making a voice call.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at [www.who.int/health-topics/electromagnetic-fields#tab=tab\\_1](http://www.who.int/health-topics/electromagnetic-fields#tab=tab_1).

Please refer to [www.hmd.com/sar](http://www.hmd.com/sar) for the maximum SAR value of the device.

## **ABOUT DIGITAL RIGHTS MANAGEMENT**

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

## **COPYRIGHTS AND OTHER NOTICES**

### **Copyrights and other notices**

The availability of some products, features, applications and services described in this guide may vary by region and require activation, sign up, network and/or internet connectivity and an appropriate service plan. For more info, contact your dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

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### Use the Low blue light mode



**Performance Tested**  
Low blue light

Blue light is a color in the visible light spectrum that can be seen by the human eye. Of all the colors that the human eye perceives (violet, indigo, blue, green, yellow, orange, red), blue has the shortest wavelength and thus produces a higher amount of energy. Since blue light

passes through your eye's cornea and lens before reaching the retina, it may cause itchy and red eyes, headaches, blurred vision, and poor sleep, for example. To limit and reduce blue light, the display industry has developed solutions such as the Low blue light mode. To switch on the Low blue light mode on your tablet, tap **Settings** > **Display** > **Night Light** > **Turn on**. If you need to look at your tablet's screen for a long time, take frequent breaks and relax your eyes by looking at distant objects.

## OZO



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